HouseCalls

helping families safely stay in their homes



Resource Guide

651-266-1290

In HouseCalls we work to prevent homelessness and gain stability for residents in Ramsey County by offering supportive services when there is a threat to an individual and/or family that could lose their home.

We have social work staff that partner with your local community agencies. Our staff will help navigate you through Ramsey County resources to meet your needs. We will advocate for you and connect you to grant assistance from both the Family Homelessness Prevention and Assistance Grant and the Emergency Solutions Grant for: electric and water disconnections, rental evictions, motel stays after condemnation and sanitation cleanup.

We believe that preventing homelessness has a direct impact on maintaining the health and well-being of community.

Domestic and Sexual Violence

Asian Women United	651-724-8823
Bridges to Safety	651-266-9901
Casa de Esperanza/Bilangual	651-772-1611
CLUES	612-746-3500
Day One Domestic Violence Crisis TEXT 612-399-9995	1-866-223-1111
Domestic Abuse & Harrassment Office	651-266-5130
First Call for Help	651-291-0211
National Domestic Violence Hotline	1-800-799-7233
OutFront Minnesota LGBTQ	800-800-0350
PRIDE/The Family Partnership - Crisis Line - Sex trafficking victims	612-728-2062
St. Paul Domestic Abuse Intervention Project	651-645-2824
StrongHearts Native Helpline	844-762-8483
Tubman: 24hr Crisis Resource Line	612-825-0000
Violence Free Minnesota	651-646-6177
Woman's Advocate Crisis Line	651-227-8284

Crisis Assistance and Helplines

Children's Crisis Response	651-774-7000
First Call for Help	651-291-0211
Minnesota Warmline TEXT "support" to 85511 (M-F, 5-10 _{pm})	1-877-404-3190
National Suicide Prevention Life Line	1-800-273-8255
Open Mind Initiative - MN Muslim Helpline (Tu & F, 6-9 _{pm})	612-404-2424
Ramsey County - Mental Health Crisis Line (Adult)	651-266-7900
Together for Good Crisis care for children	651-440-4058
SOS Sexual Violence Services Answered 24/7	651-266-1000
Safe Families for Children	1-888-290-7590



Affordable Medical Services

ABRIA Pregnancy Resources	651-695-0111
Bethesda Family Practice	651-227-6551
Child and Teen Checkups Program	651-266-2420
Children's Clinic - St. Paul	651-220-6700
Clinic 555 Sexual & Reproductive Health	651-266-1255
East Side Family Clinic	651-602-7500
Face to Face Health and Counseling	651-772-5555
Family Tree Clinic (call or text)	651-645-0478
Just Us Health (formerly MN AIDS Project)	612-341-2060
McDonough Homes Clinic	651-602-7500
Minnesota Community Care (MNCC)	651-602-7500
MNCC - Healthcare for the Homeless	651-793-2219
MNSure Intake	651-539-2099
New Americans Community Health Center	651-287-5223
Open Cities Health Center	651-290-9202
Planned Parenthood Sexual & Reproductive Health	651-698-2406
St. Mary's Clinic	651-287-7777
United Family Medicine	651-241-1000

Ramsey County Programs/Services

Adult Mental Health Welcome Center	651-266-7890
Adult Protection	651-266-4012
Adult Services	651-266-2300
Birth, Death & Marriage Certificates	651-266-1333
Child and Teen Checkups Program	651-266-2420
Child Protection	651-266-4500
Child Support	651-266-3344
Children's Mental Health Crisis Hotline	651-266-7878
Children's Mental Health Services	651-266-4486
Civil Process Services	651-266-9330
Clinical Services	651-266-1255
Community Human Services	651-266-4444
Crisis Line Mental Health	651-266-7900
Delinquent Tax Information	651-266-2002
Detox Center 24/7	651-266-4009
Disability Services	651-266-3613
Emergency Management & Homeland Security	651-266-1020
EZ Info Line	651-266-3800
Family Home Visiting Referrals/self-referrals	651-266-1555 651-266-1568
Financial Assistance Program	651-266-4444
Immunization	651-266-1234
Mental Health	651-266-7999
Harrassment Restraining Order/ Order for Protection	651-266-5130
Public Health	651-266-1200
Ramsey County General Information	651-266-8500
Sexual Health	651-266-1255
SOS Sexual Violence Services	651-266-1000
Tax-Forfeited Land	651-266-2080
Tuberculosis Clinic	651-266-1343
Veterans Services	651-266-2545
Women, Infants, Children (WIC)	651-266-1300

Affordable Dental Services

Apple Tree Dental	763-316-5400
Children's Dental Services Services are offered in elementary schools and community centers.	612-746-1530 1-866-543-6009
Community Dental Care Saint Paul Maplewood	651-774-2959 651-925-8400
Hope Dental Clinic	651-789-7605
Metropolitan Pediatric Dental Association	651-224-4969
Metropolitan State University Dental Clinic	651-793-1793
Minnesota Community Care	651-602-7500
Open Cities Health Center	651-290-9202
Portico Healthnet	651-489-2273
United Family Medicine	651-241-1000
United Way Give Kids A Smile	651-291-0211
University of MN Dental Ages 0-17 years	612-625-2495

Medical Insurance Navigation

CLUES	651-379-4200
Face to Face	651-772-5555
Health Access MN	651-645-0215
Hmong American Partnership	651-493-1742 651-493-1615
MNsure	651-539-2099 1-855-366-7873
Portico Healthnet	651-489-2273



Mental Health and Counseling

American Indian Family Center	651-793-3803
CLUES	612-746-3500
Erickson Counseling & Services	651-234-0891
Face to Face Health & Counseling	651-772-5555
Hamm Clinic	651-224-0614
Hmong American Partnership	651-495-9160
Just Us Behavioral Health	612-373-9160
Lutheran Social Services	888-881-8261
Mental Health Minnesota	800-862-1799
NAMI Minnesota (National Alliance on Mental Illness)	651-645-2948
National Suicide Prevention Life Line	1-800-273-8255
Northeast Youth & Family Services Shoreview	651-486-3808
Northeast Youth & Family Services White Bear Area	651-429-8544
Northland Therapy Center	651-641-1009
Open Minds Initiative - MN Muslim Helpline	612-404-2424
People Incorporated	651-774-0011
Prairie Care	952-737-4500
Children's Mental Health Crisis Hotline	651-266-7878
Children's Mental Health Center	651-266-7890
Walk-in Counseling	612-870-0565
Wilder Mental Health	651-280-2310

Access to Emergency Shelters

To access emergency shelter in Ramsey County, you must FIRST call:

FAMILIES

- Seeking emergency shelter with minor children. United Way: 651-291-0211
- Experiencing domestic violence needing a safe place while fleeing abuse. Day One Services: 1-866-223-1111
- Sleeping in streets, cars, camping, public transit, etc. and seeking supportive housing.
 Coordinated Access to Housing and Shelter (CAHS): 651-215-2262

SINGLES (25 years and older)

- Seeking immediate shelter
 Catholic Charities Higher Ground: 651-647-2350
 Union Gospel Mission: 651-292-1721
- Staying in a shelter, looking for long-term housing options (will need to complete housing assessment) Housing Assessor: 651-647-2350
- Experiencing homelessness and NOT in shelter looking for long-term housing options (will need to complete housing assessment)
 Minnesota Community Care: 651-793-2219

VETERANS

- Needing housing resources or assistance
 Ramsey County Veterans Services: 651-266-2545
- Housing resources for homeless veterans and their families. LinkVet: 1-888-546-5838 and join the Homeless Veteran Registry
- Veterans Assistance Office
 90 Plato Blvd. W., St. Paul, MN 55017

YOUTH

- Needing emergency help finding a place to stay (24 years and younger). Safe Zone Drop-in Center for Homeless Youth: 651-224-9644, 130 E. 7th Street, St.Paul, MN 55101
- Needing housing, food shelves, employment, legal services, education, and healthcare (12-24 yrs).
 Youth Resource Line: 763-493-3052, 8 a.m. 8 p.m. seven days a week



Clothing and Furniture

Alley Shoppe at Arlington Hills Luthern Church Free clothing and household items	651-771-5501
Bridging, Inc. Low cost furniture for Ramsey County residents with a referral from a social worker	651-631-3255
Dress for Success Twin Cities Referral required - professional work clothing an	651-646-6000 nd suits for women
Goodwill. Easter Seals Low cost furniture, clothing and household item	651-379-5800 ¹⁵
Hallie Q. Brown Clothing Closet Free clothing and small household items	651-224-4601 ext. 210
Joseph's Closet Free seasonal clothes, personal care products and household items	651-291-2472
Martha's Closet Referral required - professional work clothing an	651-224-4728 nd suits for women
Salvation Army Thrift Store Low cost furniture, clothing and household item	651-731-7893 ¹⁵
St. Vincent de Paul Thrift Store Low cost clothing, furniture & household goods	651-227-1332
Twin Cities Free Market Free	651-222-7678
Union Gospel Mission Free	651-292-1721

Showers

Catholic Charities -St. Paul Opportunity Center

Union Gospel Mission Twin Cities Men only 651-647-2552

651-789-7599

Renter Resources

CommonBond Communities	651-291-1750
Community Stabilization Project	651-225-8778
HOME Line Tenant Hotline/ Renters in MN	612-728-5767
Housing Link	651-522-2500
Model Cities of Saint Paul	651-632-8350
Saint Paul Public Housing Agency	651-298-5664
Saint Paul Section 8 Office/ Public Housing Rental	651-298-5158
Twin Cities Housing Development Corporation	651-292-0211

Housing Organizers

Clean Sweep Organizing	612-251-3438
Dynamic Duo Cleaning Services	952-236-4357
Face the Clutter	763-458-8574
New Life Organizing	651-235-6621
Northland Organizing	218-213-8071
Quickturn Property Services, LLC	651-216-4759
Smarter Spaces LLC	651-321-4595
Sort, Toss, Pack	651-717-4325
Think Organized	612-240-0828
Trust Chore Program	612-827-6150
Varin Enterprise	651-342-1385



Homeowner Resources

A Brush with Kindness	612-788-8169
Center for Energy and Environment	651-221-4462
City of Saint Paul Home Mortgage Foreclosure Prevention Program	651-266-6626
Dayton's Bluff Neighborhood Housing	651-774-6995
Greater Frogtown Community Development	651-789-7400 651-298-8980
Hearts and Hammers	651-636-0797
MN Housing Fix Up Fund/ Rehab Loan	651-296-8215
Mortgage Foreclosure Assistance/ St. Paul	651-266-6626
Neighborhood Development Alliance	651-292-0131
Northeast Development Neighborhood Corporation	651-771-6955
NeighborWorks Home Partners	651-292-8710
Planning & Economic Development - St. Paul	651-266-6655
Project Safe Haven - St. Paul	651-228-6273
Rebuilding Together - Twin Cities	651-776-4273
Saint Paul Housing Code Enforcement	651-266-8989
Veteran's Accessible Housing Grant	1-800-827-1000



Free Dining Sites

Catholic Charities St. Paul Opportunity Center	651-647-2350
Face to Face - Safe Zone for Youth	651-224-9644
Loaves and Fishes (days/times vary) Beloved United Methodist (M & T) Gethsemane Lutheran (1 st & 3 rd Th) Old Redeemer Lutheran (Wed) St. Matthews Catholic (M-F)	612-377-9810 5:30-6:30 pm 5:30-6:30 pm 5:30-6:30 pm 5-6 pm
Open Hands Midway	651-646-6549
Salvation Army East	651-776-8169
Salvation Army West	651-224-4316
Union Gospel Mission	651-292-1721

Food Resources

Fare for All-Discounted Groceries	763-450-3880
First Lutheran Church Summer Food Program	651-776-7210
Hunger Solutions	651-486-9860
Meals on Wheels	612-623-3363
MN Food Helpline	1-888-711-1151
Nutrition Assistance Program for Seniors (NAPS)	651-484-8241
Summer Meal Program TEXT "food" to 877-877	866-348-6479
Twin Cities Mobile Market	651-621-2770
Women, Infants & Children (WIC)	651-266-1300

Food Support

Christian Cupboard Emergency	651-233-1296
Concordia University Food Shelf	651-641-8261
Department of Indian Work	651-644-2768
Food Support & SNAP Benefits	651-266-4444
Francis Basket Food Shelf	651-699-0986
Franciscan Brothers of Peace Emergency Food Shelf	651-646-8586
Fruit of the Vine First Covenant Church Food Shelf	952-595-5980
Hallie Q. Brown Community Center	651-224-4601
Keystone - Food Shelves Midway Rice Street	651-917-3792 651-487-2792
Merrick Community Services Food Shelves	651-287-2088
Mounds Park United Methodist	651-774-0023
Neighborhood House Food Shelf Francis Basket Wellstone Center Food Market	651-699-0986 651-789-3630
Neighbors Inc. Food Shelf	651-455-1508
North St. Paul Area Food Shelf	651-770-1309
Open Hands Midway Food Shelf	651-646-6549
Ralph Reeder Food Shelf	651-621-6280
Salvation Army Lakewood	651-779-9177
School Lunch/Summer Food Program	651-603-4950
Union Gospel Mission	651-292-1721
White Bear Lake Emergency	651-407-5310



Transportation

MetroTransit Ride Line www.metrotransit.org	612-373-3333
MetroTransit Transit Assistance Program www.metrotransit.org/tap-riders	
Blue and White Taxi Cab	612-333-3333
Diamond Taxi Cab	651-642-1188
Yellow Taxi Cab	651-222-4433
Free Medical Insurance Rides	
BlueRide	651-662-8648
Health Partners- Medical Transportation	952-883-7400
Medica Provide-A-Ride	952-992-2292
MN Non-Emergency Transportation Program (Mnet)	1-866-467-1724 651-645-3982

UCare Health Ride

1-800-864-2157

Picture Identification Cards (IDs)

Basic Picture ID ID cards for Ramsey County residents 160 Kellogg Boulevard, Saint Paul	651-266-4444
Driver & Vehicle Services Downtown Saint Paul exam station	651-297-3298
Saint Paul License Bureau	651-292-9791

Community Centers

Arlington Hills Community Center	651-632-3862
Battle Creek Center	651-501-6347
East Side Community Center	651-793-7340
East View Recreation Center	651-772-7845
Highland Park Community	651-695-3706
Hmong American Partnership	651-495-9160
Karen Organization of MN	651-788-7593
Lao Family Community Center	651-209-6807
Maplewood Community Center	651-747-0922
Martin Luther King Center	651-290-8635
McDonough Recreation Center	651-558-2171
Merrick Community Center	651-771-9339
Mounds View Community Center	763-717-4040
Neighborhood House	651-789-2500
New Brighton Community Center	651-638-2130
Oxford Community Center	651-642-0650
Philippine Center of MN	651-777-2275
Shoreview Community Center	651-490-4700
St. Paul Jewish Community Center	651-698-0751
West 7th Community Center	651-298-5493

Drop-in Centers

Catholic Charities - St. Paul Opportunity Center	651-647-2552
Listening House of St. Paul	651-227-5911
Northstar Youth Outreach Center	651-770-0777
SafeZone	651-224-9644

Senior Resources

AARP Office	866-554-5381
Alzheimer Association Information Helpline	1-800-272-3900
Benedictine Health System	1-800-833-7208
DHS Deaf & Hard of Hearing Services Videophone	1-800-657-3663 651-431-2355
Disability Parking Certificate or Liscense Plates	651-297-3377
Eldercare Locator www.eldercare.acl.gov/public	1-800-677-1116
Hamline Midway Elders	651-209-6542
Help at Your Door	651-624-1892
Living at Home Network	651-649-0315
MN Board on Aging	651-431-2500
MN Council on Disability	651-361-7800
MN State Services for the Blind	651-539-2300
Metro Area Agency on Aging	651-641-8612
Metro Center for Independent Living	651-646-8342
Metro Meals on Wheels	612-623-3363
Metro Mobility	651-602-1111
Metro Transit- Transit Link	651-602-5465
Merrick Senior Services	651-287-2092
Neighborhood Network for Seniors	651-646-2301
Office of Ombudsman for Long-Term Care	651-431-2555
Ramsey County Care Center	651-777-7486
Roseville Area Senior Program	651-604-3520
Senior Chore Program Northeast Youth and Family Services	651-757-4061
Senior Linkage Line	1-800-333-2433
Senior Recovery Program	651-773-0473
Volunteers of America of MN & WI Care Management and Consultation	952-945-4170
White Bear Lake Community Services & Recreation – Senior Services	651-653-3121



Senior Housing

Arbor Pointe Apartments	651-793-5177
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Brickford of Maplewood	651-777-3316
Cerenity Senior Home Humboldt	651-220-1700
Marian	651-793-2100
White Bear Lake	651-232-1818
Como by the Lake 55+	651-489-3392
Como Park Living	651-642-1127
Cottages of North Saint Paul	651-773-9945
Eagle Crest	651-628-3000
Ebenezer	612-672-7262
Ecumen	651-766-4300
Ecumen Lakeview Commons	651-770-1111
Elder Care Locator	651-234-2262
Gable Pines	651-829-3171
Gracewook Senior Living	651-777-3316
Hamline Midway Elders	651-209-6542
Homestead at Maplewood	651-770-3959
Phalen Senior Lofts	651-538-4312
Presbyterian Homes & Services	651-631-6100
Polar Ridge Senior Living	651-770-4028
Rose Pointe Senior Living	651-639-1000
Senior Linkage Line	800-333-2433
Sunlight Senior Living	651-714-5056
The Shore Senior Apartments	651-504-3982
Villas of Lilydale Senior Apartments	651-451-3535
Volunteers of America MN & WI – Community Services for Seniors	952-945-4000
Walker at Hazel Ridge	1-800-385-2527

Veterans

MN Assistance Council for Veterans	612-726-1327
MN Department of Veterans Affairs Linkage Line	1-888-546-5838
Ramsey County Veterans Services	651-266-2545
Saint Paul Vet Center	651-644-4022
US Veterans Health Care	1-877-222-8387
VA Benefits	1-800-827-1000
VA Inspector General	1-800-488-8244
Veterans Crisis Line (press #1) TEXT 838255 Chat: www.veteranscrisisline.net	1-800-273-8255
Support for deaf & hard of hearing	1-800-799-4889

Services for Immigrants

African Community Services	612-721-9984
Comunidades Latinos Unidos en Servicios (CLUES)	651-379-4200
Hmong American Partnership	651-495-1557
Immigrant Law Center of Minnesota	1-800-223-1368
International Institute of Minnesota	651-647-0191
Karen Organization of Minnesota	651-788-7593
Korean Service Center	612-342-1345
Mexican Consulate/ Consulado de Mexico	651-771-5494
New Americans Community Health Center	651-287-5223
Oromo Community of Minnesota	651-217-4446
Vietnamese Social Services of Minnesota	651-632-8927
Wise (Women's Initiative for Self-Empowerment)	651-646-3268

Parenting

Abria Pregnancy Resources	651-650-1156
Center for Inclusive Childcare	651-641-8339
Childcare Assistance Program Intake-Ramsey County	651-641-6665
Cradle of Hope	651-636-0637
Early Childhood Family Programs (ECFE www/education.mn.gov/MDE/fam/els	
Everyday Miracles	612-353-6437
Family Wise Services	612-617-0191
Head Start	651-603-5977
Options for Women	651-776-2328
Pacer Center Champions for Children with Disabilities	952-838-0199
Think Small	651-641-6604
Together for Good – Crisis Hosting, Respite, Social Support	651-440-4058
Think Small	651-641-6604
Safe Families for Children- Families in Crisis, Crisis Hosting	1-888-290-7590
Women, Infants, Children (WIC)	651-266-1300
Women's Life Care Center	651-777-0350

Youth

Ain Dah Yung Center	651-227-4184
Face to Face Health and Counseling	651-772-5555
Family Tree Clinic (call or text)	651-645-0478
Goodwill Easter Seals – Youth Services	612-424-1050
National Suicide Prevention Life Line	800-273-8255
Northstar Youth Outreach Center	651-770-0777
Reclaim Mental Health for Queer and Trans Youth	612-235-6743
YMCA Youth Resource Line – Homelessness Prevention & Housing	763-493-3052



Legal and Tax Help

Attorney General Consumer Project	651-296-3353
Bridge to Benefits Links people to public support programs and tax credits	651-855-1176
Immigrant Law Center of Minnesota	1-800-223-1368
Minnesota Attorney General Office Consumer Assistance Hotline	651-296-3353
Minnesota Department of Revenue www.revenue.state.mn.us Income tax assistance helpline	651-297-3724
My Legal Aid	612-334-5970
Prepare & Prosper www.prepareandprosper.org Free tax help	651-287-0187
South Minnesota Regional Legal Services Intake Line: 1-888-575-2954 Helps low income families (SMRLS)	651-222-5863

Telephone and Computer Discounts

Computers for low income	651-354-2554
www.pcsforpeople.com	
Minnesota Public Utilities Commission telephone discounts	651-296-0406
Open Access Connections Community voicemail	651-643-0883
PC's for People Computers & Low-Cost Internet for low income	651-354-2552

Utility Assistance

30-Days Foundation Email: The30DaysFoundation@live.	TEXT 952-344-9996 com
Community Action Partnership/ Energy Assistance	651-645-6470
Community Action Partnership/	651-645-6470
Water Works - Utility Assistance	
Energy Cents Coalition/POWER On	651-774-9010
Ramsey County Emergency Assistance	651-266-4444
Salvation Army HeatShare	651-224-6946
Xcel Energy	1-800-895-4999

Vehicle Donations

Auto Technical, Inc.	612-919-5526
Charity Car Free vehicles	1-800-242-7489
Kars 4 Kids	877-527-7454
MN Charities Review Council	651-224-7030
MN Public Radio	877-215-0227
MN Vietnam Veterans Charity	877-999-8322
Newgate School	612-378-0177

Vehicle Ownership Program

Community Action Partnership of	651-603-5880	
Ramsey & Washington County		
Wheels for Women		
Transportation Help for Single Mothers		
www.newgateschool.org/our-programs/wheels-for-women		



Recycling

A-Z Recycling & Disposal Guide	651-633-3279
Advanced Disposal	651-487-8546
Best Buy	651-704-1901
BizRecycling	651-266-1199
E-Z Recycling, Inc.	651-789-0123
Eureka Recycling	651-222-7678
J & J Recycling	651-227-4457
Metro Counties Government Center Free Tire Removal	651-645-9149
Northern Metal Recycling	651-224-4877
Office Depot	1-800-463-3768
Ramsey/Washington Waste Processing Facility	651-768-6670
Recycling & Waste Reduction	651-266-8989
St. Paul Drop Off Center	651-222-7678
Tech Dump	763-432-3117 Ext. 1
Twin City Refuse	651-227-1549

Websites to Overcome Hoarding

www.childrenofhoarders.com

www.cluttersanonymous.net

www.clutterless.org

www.messies.com

www.namimn.org/support

www.ocfoundation.org

Buried in Treasures Workshop www.prcmn.com/buried-in-treasure-workshop

The Hoarding Task Force www.mnhtf.org

Housing Organizers

Clean Sweep Organizing	612-251-3438
Dynamic Duo Cleaning Services	952-236-4357
Face the Clutter	763-458-8574
New Life Organizing	651-235-6621
Northland Organizing	218-213-8071
Quickturn Property Services, LLC	651-216-4759
Smarter Spaces LLC	651-321-4595
Sort, Toss, Pack	651-717-4325
Think Organized	612-240-0828
Trust Chore Program	612-827-6150
Varin Enterprise	651-342-1385

HouseCalls supports families and individuals facing housing emergencies by helping to stabilize situations so they can safely stay in their homes. The program focuses on preventing homelessness and condemnations due to unsanitary or unsafe conditions.

A partnership between Saint Paul - Ramsey County Public Health and Minnesota Community Care, HouseCalls staff includes three social workers and two program assistants who work with individuals and families, landlords, government and community agencies to prevent homelessness and promote housing, health and educational stability.



This is not a complete list of resources and existing resources change.

For the most up-to-date information or to find a program that can meet your needs, call 651-291-0211.

